Customer No. 22.852

TECHNOLOGY CENTER 2800

Attorney Docket No. 05905.0153-00

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Group Art Unit: 2876

Examiner: E. Labaze

In re Application of:

Yoshihiro ITOH et al.

Application No. 09/964,754

Filed: September 28, 2001

For:

SERVICE TICKET ISSUE SYSTEM AND SERVICE

TICKETING ISSUE SERVICE

Commissioner for Patents Washington, DC 20231

Sir:

<u>AMENDMENT</u>

In reply to the Office Action dated October 3, 2002, the period for reply having been extended for two months by a request for extension of time and fee payment filed concurrently herewith, please amend the application as follows:

IN THE CLAIMS:

Please cancel claims 1-25 without prejudice or disclaimer, amend claims 26-28, 0000001 66916 09964754 29-41, as follows:

03/26/2003 SMACKEY

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hington, DC 20005 202.408.4000 Fax 202.408.4400 www.finnegan.com

68.00 CH

(Twice Amended) A service providing system for providing a specified 26. service by registering a user's personal information at a server by utilizing a communication terminal,

wherein the server comprises: